



Doggy Playcare

Policies & Procedures

Welcome to Playcare. We are delighted to have your dog participating in our program. Here are a few guidelines that may help you with our policies.

- We are open Monday through Friday 7:00am to 6:00pm., except between Noon to 2pm when we have lunch and nap time. *Dogs may not be picked up or dropped off between Noon and 2pm.*
- Dog pickup time is anytime after 2pm and before 6pm. *There will be a \$10.00 charge for dogs picked up after 6pm unless you call.*
- Daycare is taxable. Daycare is \$27.00 plus tax = \$28.89.
- *We have a 24-hour cancellation policy for non-emergencies. There are often other clients looking for available Playcare slots, so if you cancel with less than a 24 hour notice, we will not have a chance to fill your slot and you will be charged.*
- For the sake of safety and ease of handling, *all dogs should come to daycare on a standard, NON-RETRACTABLE leash.* Please write your dog's first name and the first initial of their last name on the leash and collar.
- Also for the sake of safety, *only flat collars with a quick-snap release can be worn at Playcare.*
- We like to feed your dog lunch, please put your kibble in a ziplock baggy and label it with your dog's name on it. Drop it in our basket on our receiving desk.
- All dogs will be required to show proof of a clean fecal analysis, a GIARDIA test and a Bordetella vaccine from a veterinarian twice a year.
- All Tick & Flea applications must be made at 48 hours before your dog comes to daycare on any given day. *If medication is still wet, we can not take your dog that day!*

Always feel free to call with any questions!

518-886-8876